

# HUMAN X MACHINE

Talent and the Augmented Workforce

AI's ability to transform how work is done is dependent upon how well a company can orchestrate its people and technology.

Difficulty finding the right skillsets to work alongside AI algorithms

48%

Change management required to integrate AI into processes

57%

47%

Difficulty finding analytics talent to build, deploy and maintain AI systems

## TOP ORCHESTRATION CHALLENGES

53%

Ability to identify use cases that prove ROI

Managing human and machine workforce

33%

Inability to scale beyond pilot programs



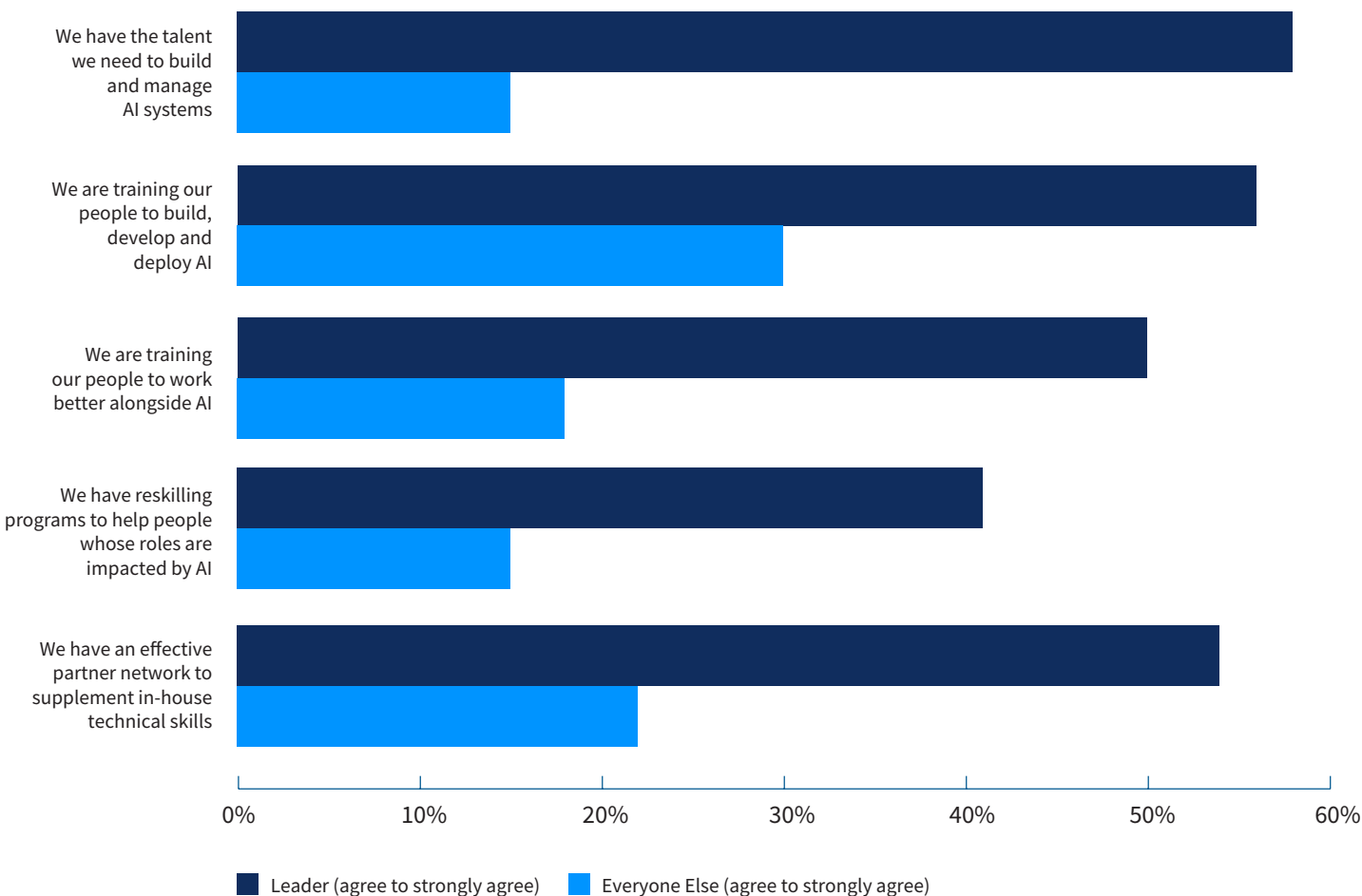
66%

Disagreed to strongly disagreed they had a reskilling program to support employees impacted by AI

58%

Disagreed to strongly disagreed they had training programs to build AI or work alongside AI

## TALENT IS SCARCE; CONFIDENCE IN TRAINING PROGRAMS IS SCARCER



58%

Disagreed to strongly disagreed they had training programs to build AI or help employees work alongside AI

56%

Disagreed to strongly disagreed they had transformed processes to support AI



## INTEGRATING AI INTO OPERATIONS

Truly augmenting a workforce with AI requires a tight orchestration of people and technology.

