

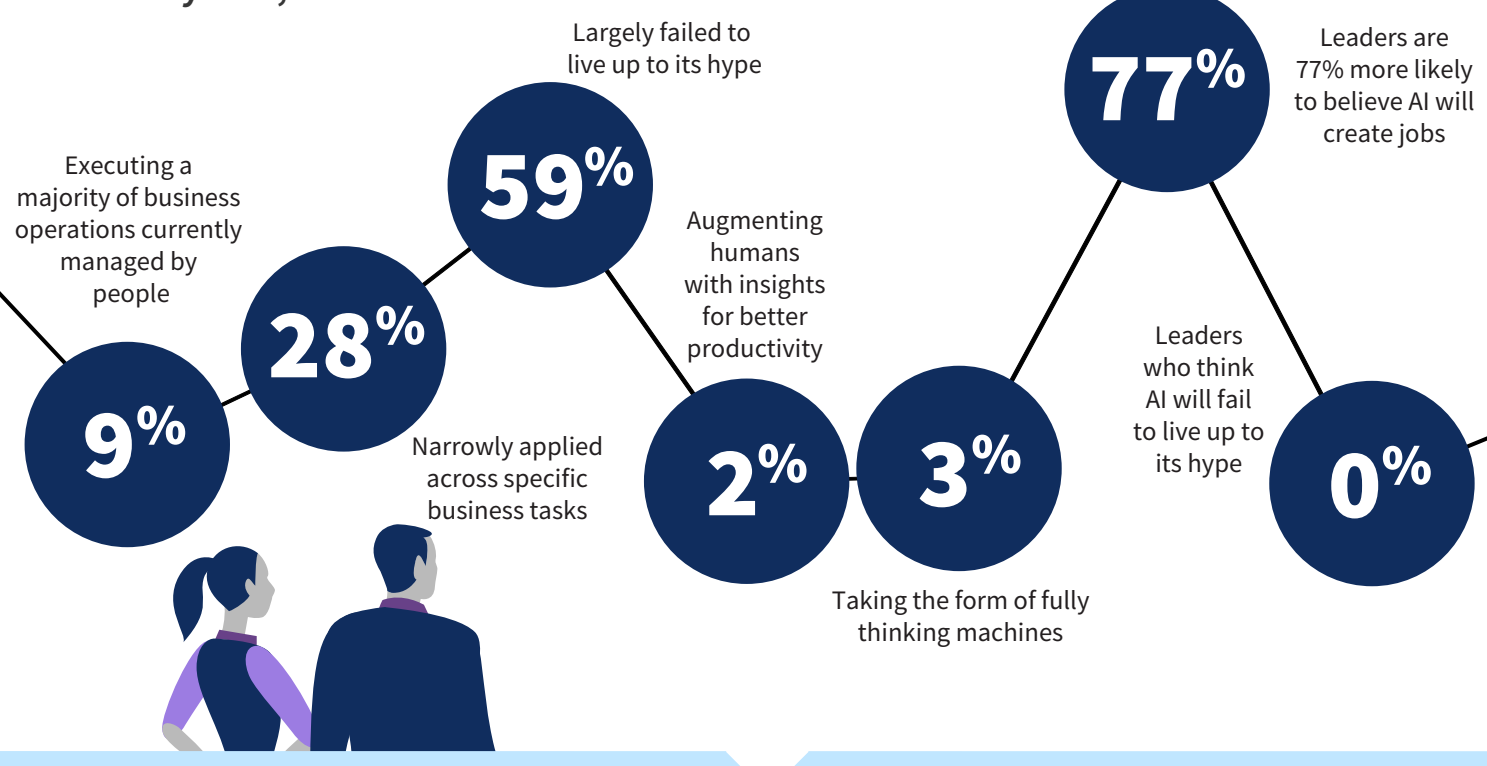
AI TOMORROW

How AI Changes the Future of Work

AI can revolutionize work, but it does not make people obsolete.

AI'S FUTURE IMPACT ON BUSINESS

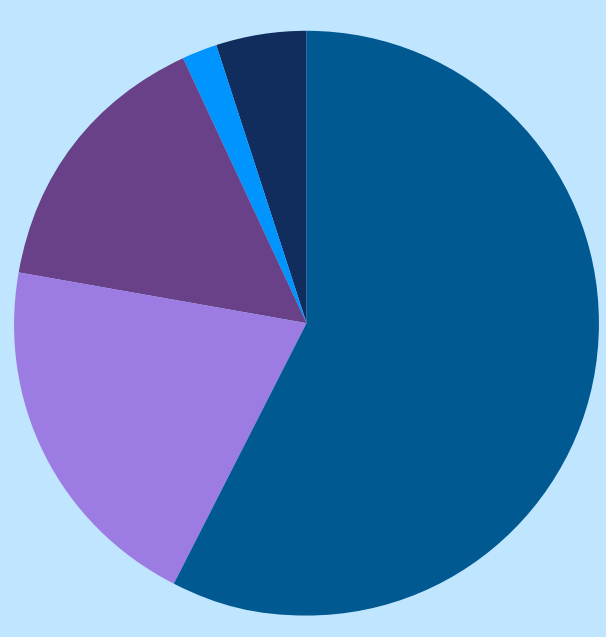
In three years, AI will be:



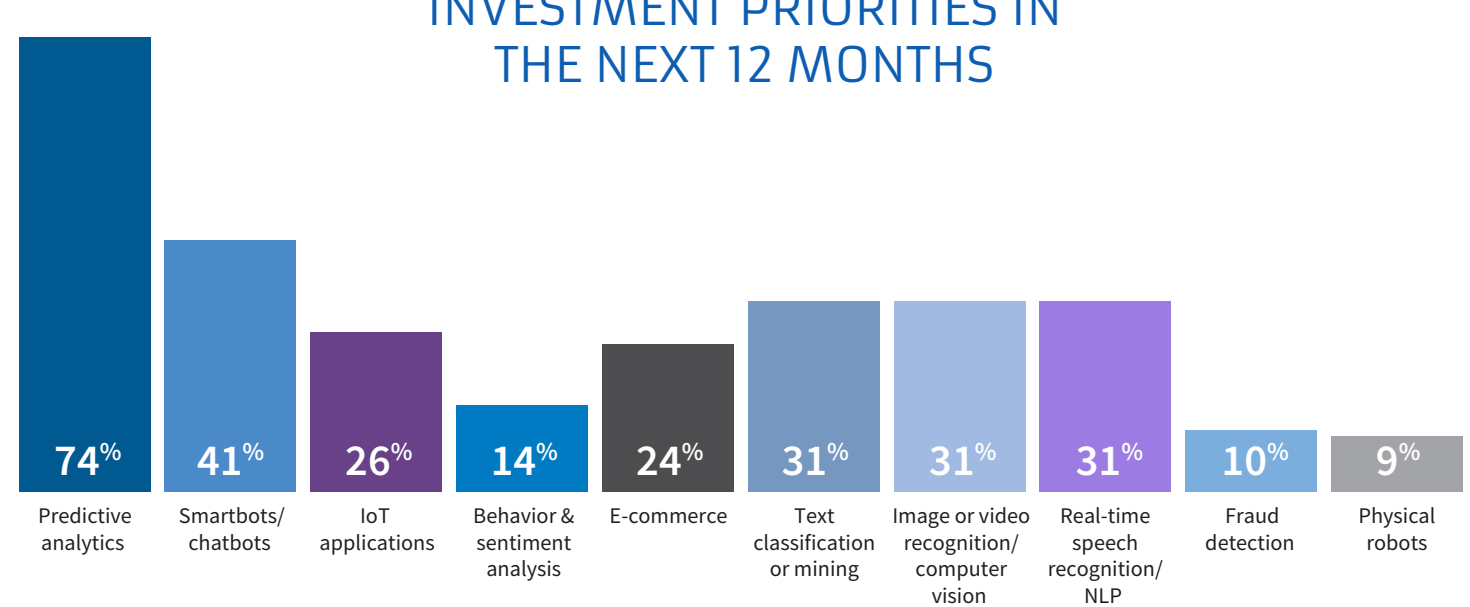
AI'S IMPACT ON JOBS

Few executives believe AI will lead to mass layoffs.

- 60%** AI will change jobs/tasks but not replace them
- 21%** AI will create new jobs
- 16%** AI will eliminate jobs
- 2%** AI will have no impact on overall headcount
- 5%** Don't know

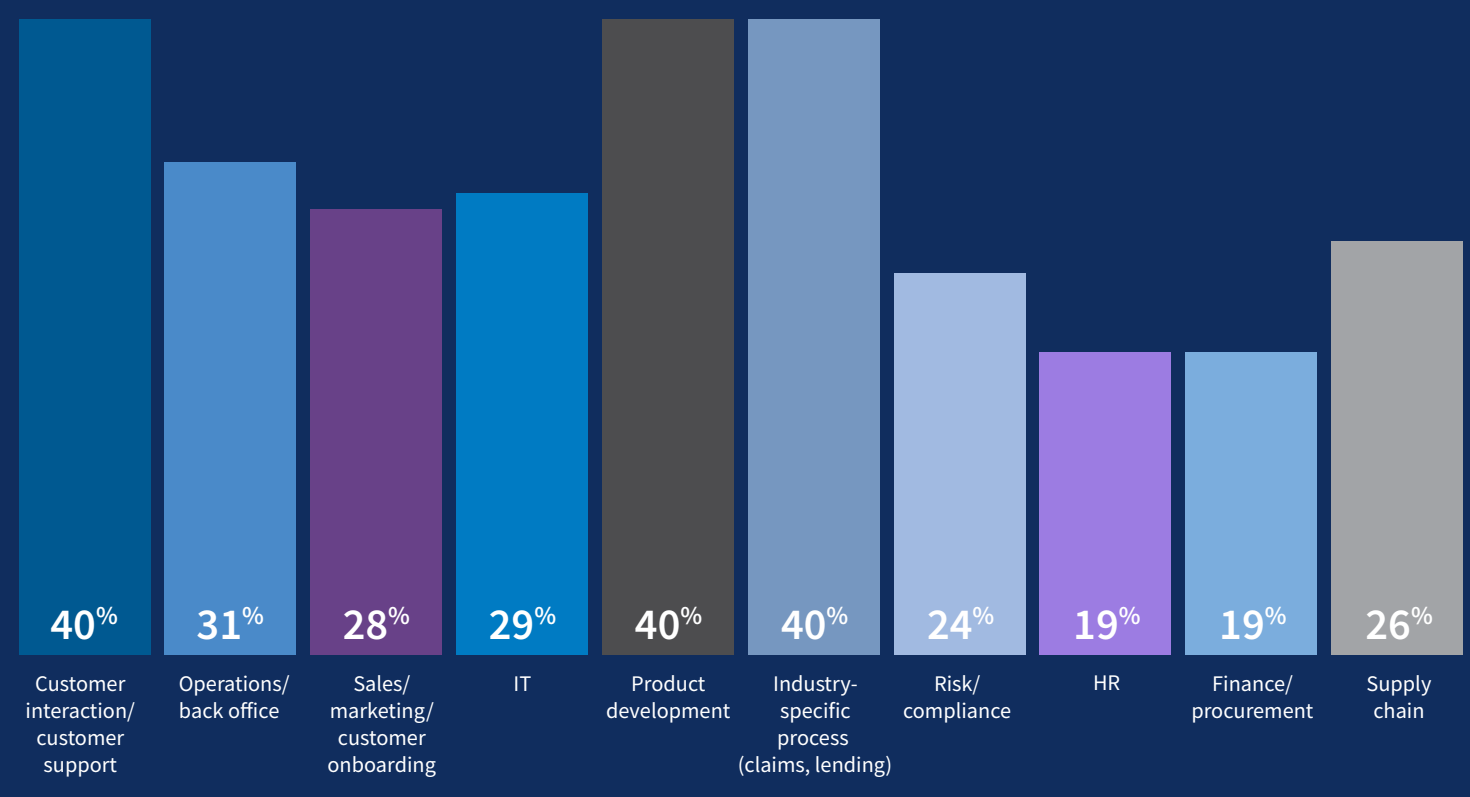


INVESTMENT PRIORITIES IN THE NEXT 12 MONTHS



WHERE COMPANIES PLAN TO APPLY AI IN THE NEXT 3 YEARS

Truly augmenting a workforce with AI requires a tight orchestration of people and technology.



AI OUTCOMES: LOOKING AHEAD

Companies largely anticipate the outcomes achieved with AI to scale proportionately from where they are today, with more than half of companies expecting AI to deliver operational and CX outcomes in three years.

